MOXIS

Support.

	MOXIS Professional Cloud	MOXIS Enterprise Cloud	MOXIS Enterprise On-Prem
1st level support via FAQ	✓	✓	✓
2nd level support (via support hotline/ticket system to the customer operations team in Graz)	✓	✓	✓
enhanced support via the respective customer success manager	X	✓	✓

as of: May 10, 2022
MOXIS version Professional Cloud: 1.10
MOXIS version Enterprise Cloud/On-Prem: 4.43